



Hyper-Productive Knowledge Work Performance: The TameFlow Approach and Its Application to Scrum and Kanban (The Tameflow Hyper- Productivity)

Steve Tendon, Wolfram Müller

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As much of the work performed in various industries and professions by knowledge workers is intangible, productivity has been a mystery to most business executives, managers, and team leaders. This unique reference shows how to effectively manage knowledge work, lead knowledge workers to a state of hyper-productivity, and build a hyper-productive knowledge work organization. This is accomplished by applying the TameFlow approach to the four flows of organizational performance (information, psychology, work, and finance) to substantially improve the performance of each, and create an organization capable of producing spectacular operational and financial results.

KEY FEATURES:

- Reveals a number of practical methods, models, and tools to manage knowledge work, and discusses what needs to be considered from a managerial and organizational perspective to develop a hyper-productive firm capable of delivering superior performance
- Shows how to shape the information flow between individuals and groups and build an organization's collective intelligence, setting the foundation for the organization's culture, values, and principles
- Teaches how to reach a psychological state of flow where individuals or groups achieve high performance levels
- Describes how to master operational flow or the rate at which goods and services are delivered to the marketplace
- Explains how to maximize financial flow or the rate at which products or services are turned into positive cash flow
- Demonstrates, by applying the TameFlow approach, how to overcome typical pitfalls of Scrum and Kanban, and how they can be extended with features of the Theory of Constraints to help create a hyper-productive organization
- WAV offers downloadable spreadsheets to support all necessary functions for TameFlow-Scrum **available from the Web Added Value Download Resource Center at jrosspub.com**

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