Scenario-Based Design: Envisioning Work and Technology in System Development

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Growing out of a historic workshop sponsored by IBM, this book brings together contributions from many of the leading figures in the field of human-computer interaction and object-oriented software engineering. The first book-length work devoted entirely to the subject of use-oriented design representationsor scenariosit discusses an array of scenario-based design approaches and demonstrates their practical applications across the system development life cycle, from requirements analysis and software design, to documentation, training, and prototype evaluation. Translates the latest research findings into techniques that readers can immediately use to enhance the effectiveness of user-interface design and object-oriented software engineering design Features contributions from the top names in the field, including Rebecca Wirfs-Brock, Ivar Jacobson, Jakob Nielsen, Tom Carey, Allan MacLean, Scott Robertson, Morten Kyng, Mary Beth Rosson, and others Assesses the effectiveness of various scenario-based design approaches in dealing with a wide range of design problems and in different types and sizes of organizations Packed with case studies and enlightening illustrations

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