



# Human Factors in Project Management: Concepts, Tools, and Techniques for Inspiring Teamwork and Motivation

*Zachary Wong Ph. D*

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## **Human Factors in Project Management: Concepts, Tools, and Techniques for Inspiring Teamwork and Motivation** Zachary Wong Ph. D

In *Human Factors in Project Management*, author Zachary Wong—a noted trainer and acclaimed leader of more than 250 project teams—provides a summary of "people-based" management skills and techniques that can be applied when working in a team environment. This comprehensive resource brings together in one book new and current models in team motivation and integrates the most significant concepts in team motivation and behaviors into a single set of principles called "Human Factors." Wong shows how these factors can be applied to the most challenging issues facing project managers today including

- Motivating a diverse workforce
- Facilitating team decisions
- Resolving interpersonal conflicts
- Managing difficult people
- Strengthening team accountability
- Communications
- Leadership

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